

General Statement of Quality Policy

Our policy is to provide carefully selected and competitively priced Compressed Air, Vacuum, Air Treatment Systems and all Ancillary equipment, which fully meet our customer's requirements. Our goal is to fulfill the orders first time, on time and every time, at good value to our customers and profitably for us.

All employees of Motivair Compressors Limited strive to support these goals, and Quality Assurance is an integral part of all the work we undertake.

We establish and review 'smart' targets and objectives for continual improvement in the control of our processes, and for the prevention of errors, leading to continued and enhanced customer satisfaction. We test our Customers' level of satisfaction at regular intervals.

We aim to install the equipment to meet the relevant standards and statutes, and to provide full 'peace of mind' after sales maintenance and service that conforms to the requirements of our customers, the company and the applicable regulatory authorities, and we work closely in partnership with our carefully selected suppliers to ensure that they too provide us with products that completely satisfy our customers' needs.

The terms of our quality registration will make us subject to surveillance visits by assessors from NQA, an accredited certification body.

Our systems are regularly reviewed by top management, and any necessary changes are discussed with, and communicated to, all staff to ensure that necessary resources are allocated to the continuing improvement, maintenance and effectiveness of the quality management systems, which incorporate the essential elements for effective Quality Assurance as set out in ISO 9001:2000

Motivair Compressors Limited is a full member of the British Compressed Air Society, and also a Registered Charter Holder under the British Compressed Air Society Distributor Charter.



Chris Rhodes
Managing Director

Issue 21

Date of Issue: 27th April 2011

